

## **RETURN POLICY EFFECTIVE 4/1/2016**

- 1) All Premier Meat Company product delivered must be checked and inspected by you the customer. If there is an issue with your order ex; wrong item, over shipment or price discrepancy, you must return the product with the driver at the time of delivery.
- 2) All items from previous deliveries that require a return must be called into our customer service dept. @ 800-555-5539 within 24 hours of delivery. Our drivers cannot accept returns from previous deliveries without a pick up slip.
- 3) All items that you are returning must be returned in their original state. Any cooked, thawed out or marinated product cannot be returned, and will be sent back to the Customer.
- 4) ALL SPECIAL ORDER ITEMS CANNOT BE RETURNED AT ANYTIME.
- 5) Our Drivers cannot issue a credit.
- 6) All Returns are Subject to Inspection and Credit Approval by Inspector. Credit will not be issued if product is found to be exposed or subjected to unsafe temperatures.
- 7) All Credits for returned items are processed within 48 hours. A copy of the credit will be emailed to you the following business day after processing.

## THANK YOU IN ADVANCE FOR YOUR COOPERATION PREMIER MEAT COMPANY